

## **Monkey Bizzness HOCKLEY - Terms Of Booking For Parties**

**When booking a party at Monkey Bizzness HOCKLEY, you are confirming that you accept and understand the following Terms Of Booking.**

This form is your Booking Deposit receipt. Party numbers and extras must be confirmed no later than 24 hours before your party. If your party numbers are not confirmed 24 hours before the party, you will automatically be upgraded to the 'hot food' option and will have to pay a fee of £1 extra per head.

If you have confirmed party numbers and the cold food buffet has been prepared for this amount of children, you may be liable to pay the full price of the buffet if less than the confirmed number of children attend the party.

The minimum party size is 10 children, or 8 children for weekday parties. The maximum party size is 20 children in our 'Superhero and Princess Room,' and 30 children in our 'Disco Room.' **These numbers will never be exceeded for Health and Safety reasons.**

At least 1 adult accepting responsibility per 10 guests must be present, with a maximum of 4 adults being allowed in party rooms at any one time. Therefore, as an example, in our 'Superhero and Princess Room' the maximum number of people allowed inside at any given time would be 20 children and 4 adults. **For all issues relating to party capacity, management's decision is final, and the above rules are subject to change at any time.**

Please remind your guests to wear socks upon arrival.

The form with your party host'(s') name(s) and age(s) must be handed to a member of staff no later than 10 minutes before your party start time.

Private party bookings are from 4pm - 6pm (Mon - Wed), 5.30pm - 7.30pm (Sun), or 6pm - 8pm (Mon - Sat). Please note that anyone over 4'10" will be playing at their own risk! The café counter will be open for all drinks & snacks. Buffet food must be pre-ordered before event.

Laser tag party bookings are from 5pm - 7pm (Mon - Sat) or 4.30pm - 6.30pm (Sun).

Day time Party prices include the following:

Unlimited jugs of squash - Invitations - 1 hour 30 minutes of play - 30 minutes of eating time

Buffet food consists of the following:

Ham, cheese, jam and egg mayo sandwiches - Crisps - Cocktail sausages - Chicken nuggets - Pizza strips (over 5's only) - breadsticks (under 5's only)

Seasonal vegetable sticks - A selection of biscuits and sweets

Hot food is a choice from our Kids Party Menu, followed by a sweet & biscuit platter.

Pizza party option consists of a 12" pizza, chips and ice cream for dessert.

You may bring your own cakes.

**Candles permitted in party rooms only! No knives! No sparklers!**

**If you have any questions or special requests, please contact us well in advance of your party or speak to your party host upon arrival to ensure that you get the best possible experience.**

**We need a minimum of 48 hours' notice to cater for all allergies - we may not have a full range of suitable food available if this notice is not provided.**

**MONKEY BIZZNESS HOCKLEY - NUT-FREE POLICY (UPDATED JANUARY 2020) WHEN YOU MAKE A PARTY BOOKING AT MONKEY BIZZNESS HOCKLEY, YOU ARE CONFIRMING THAT YOU HAVE READ AND UNDERSTAND THIS POLICY.**

We are pleased to confirm that Monkey Bizzness Hockley is now a 100% nut-free venue. This is because a growing number of our customers have children with nut allergies, and we are more than aware of the serious consequences when a severe allergy sufferer comes into contact with even traces of nuts.

Our entire menu has been revamped to only include products and ingredients that are not only nut-free, but are also certified to be manufactured in an environment that is entirely free of nut traces.

We have also refreshed all staff knowledge about this issue, and we would like to remind all customers that absolutely no food or drink can be brought into Monkey Bizzness Hockley. The only exceptions are:

- Sealed, manufactured baby food (no homemade meals please).

- Milk / Baby formula.

**- Birthday cakes that are clearly labelled as NUT-FREE (nothing homemade please). We may be able to make an exception when the entire venue or a separate party room is booked as the site is thoroughly cleaned every evening.**

- Water / juice bottles, as long as the drink is in a sealed container and it remains safely with a responsible adult when not in use.

Please get in touch if you have any questions or concerns. Our staff here are always happy to talk!